

**OPENTEXT (CLM - LIVELINK)
SUPPORT AND MAINTENANCE
Phase In - Approach
ANNEXURE C**



Demonstrate the company's ability to comply with the requirements as stated in the following elements linked to the paragraphs of the Terms of Reference and include demonstrable track record to that effect.

PHASING IN OF THE NEW SERVICE PROVIDER
As part of the Phase-In process, the bidder will be required to study the SASSA environment and prepare a DUE DILLIGENCE REPORT of the current CLM implementation and its integration components – Paragraph 15.1
Remarks:
As part of the preparation of the Due diligence report, the bidder must elaborate on the approach, timeframes (not exceeding 3 months) and the deliverables. Paragraph 15.2
Remarks:
As part of the preparation of the Due diligence report, the bidder must elaborate on the resources that will be used during this phase and describe their specific roles that will support the phasing in process. Paragraph 15.3
Remarks:
The bidder is required to provide a detailed phase-in approach and schedule over a maximum 3-month period together with its associated costs. Paragraph 15.3
Remarks: